



*Standard Terms and Conditions of Sale * 2020/09*

I. **Conditions of Sale:**

AmBoss Corp (ABC) provides goods and services exclusively based on the following terms and conditions. The customer's terms and conditions are accepted only where they do not contradict these terms and only with express written confirmation by ABC.

II. **Warranty:**

Components and Accessories sold by ABC are covered by their manufacturer's warranty. The warranty extends to the original retail purchaser only, unless otherwise agreed to in writing. The warranty assures the buyer that the equipment and services supplied as part of this sale are free from defects in material and workmanship. The duration of this warranty being one (1) year from the date of delivery. If the buyer discovers within the time period mentioned above that the equipment and/or services have a defect, he must promptly notify ABC in writing giving a full description of the defect. Within a reasonable time period after the notification, the vendor will, at its discretion, make good the defect, provide a replacement, or credit the relevant invoice for the goods/services which are the subject of the defect. The buyer is responsible for ensuring the parts he receives are the same as the ones ordered and are suitable for the purpose intended. ABC is available to provide advice and technical recommendations, but the responsibility for choosing the correct component rests solely with the buyer.

The buyer understands that ABC provides O.E., as well as aftermarket parts that meet o.e. specification. When ordering, the buyer has the responsibility to notify ABC if he chooses not to use aftermarket parts. Upon receipt of the order, the buyer is responsible for checking the parts and ensuring they meet the required standard prior to installing, or having them installed.

Warranty Exclusions: The warranty does not cover damage caused by the use of the equipment for purposes or in any manner other than those for which it was designed or approved, including but not limited to a) experimental uses or processes b) unauthorized attachments or modifications c) abuse or misuse by the purchaser or operator d) operation in an environment unsuited for the purpose intended e) operating the equipment outside the manufacturers specified parameters for pressure, temperature, duration f) using unapproved or contaminated fuels or lubricants.

Disclaimer of Warranty: THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Limitation of Remedies: In no case shall ABC be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability in tort, or any other legal theory. Such damages include, but are not limited to: loss of profits, loss of savings or revenue, loss of use of the equipment or any associated equipment, cost of capital, cost of any substitute equipment, facilities or services; downtime; the claims of third parties including customers, and injury to property.

Any action for breach of warranty must be commenced

within fifteen (15) months following delivery of the equipment or ninety (90) days following completion of installation or field repairs.

Unless modified in writing and signed by both parties, this agreement is understood to be the complete and exclusive agreement between the parties relating to warranty. No employee of ABC or any other party is authorized to make any warranty in addition to those made in this agreement.

In the event any clause in this Warranty is found to be unlawful under the law of any state, the other provisions of the Warranty will continue in effect to the extent consistent with the applicable state law.

III. **Terms of Payment:**

Unless otherwise agreed upon in writing, terms of payment are to be in cash, in United States Dollars, against delivery. All orders are subject to confirmation by Company officers. Company may request full or partial payment in advance. Goods remain the property of ABC until paid for in full. Any equipment held on behalf of purchaser after notification that goods are ready to be shipped, will be at the risk and expense of the purchaser.

IV. **Terms of Delivery:**

Unless otherwise expressly agreed to in writing by seller, all delivery dates set forth herein referring to the completion of manufacture and availability for shipment of the equipment, are seller's best estimate thereof and are subject to change.

Unless otherwise agreed to in writing by the seller, risk of loss or damage for the equipment shall pass to buyer upon shipment by the seller, ex works, point of origin. Such shipment shall be deemed to constitute delivery of the equipment to the buyer.

Seller shall have the right to ship all or part of the equipment whenever the same shall be ready for shipment. In the event buyer is unable to receive shipment, or in the event seller is prevented from making shipment, due to causes beyond seller's reasonable control, seller will store the equipment at buyers' risk and expense. In no event shall seller be liable for delays in delivery, when such delays are occasioned by any conditions beyond its reasonable control, including but not limited to; material shortages at sellers works or at seller's suppliers' works; strikes labor or transportation difficulties; war declared or undeclared; floods; riots; earthquakes; explosions; epidemics; acts of governments; acts of God, or by any changes or requests by buyer beyond the original agreed to terms set out in the order confirmation. In such event, seller's time for performance shall be extended.

V. **Return of Goods:**

All goods require an RGA (Return of Goods Authorization) number before they are returned.

Full credit will be issued if the Item is returned within fourteen (14) days of purchase and the item did not conform to the description of the item ordered. The part and the packaging must be undamaged and suitable for resale.

Partial credit will be issued under the following conditions:



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Non-Stock parts will be charged 15% within 30 days of purchase.

Items returned after 30 days of purchase date will be charged 25% restocking fee.

Items returned after 60 days will be charged 30% restocking fee.

AmBoss will not accept Stock or Non-Stock Parts for return if the item is:

Removed from a machine or engine.

Returned after 90 days from date of original invoice.

Incomplete, weathered, or damaged.

Unidentified.

Removed from sealed packages.

Having an indication that protective caps, plugs, or coverings were removed.

Discontinued.

Not in a saleable condition.

Are returned in original damaged or third party packaging.

Any electrical components.

VI. **Other non-returnable Parts:**

Made to Order parts by AmBoss or any of Amboss suppliers.

Damaged parts.

Seals and O-Rings.

Open Kits (gaskets, seals, O-rings, bearings etc.).

Wiring harnesses.

Used/Installed parts.

Major Electrical Components used or installed (i.e., starters, solenoids, alternators etc.).

Minor Electrical Components (i.e. switches, wire connectors etc.).

Electronics (i.e. ECM, controller, monitor, etc.) installed components will not be accepted.

Opened filters (i.e. seal on package has been broken).

VII. **All returned parts are subject to inspection.**

Any special circumstances will be dealt with on an individual basis with Parts Dept. Management. All cores must be returned within 30 days of purchase. Freight Charges will not be refunded unless AmBoss is at fault. Items found not acceptable for return will be held for a period of 10 days to allow for customer disposition. AmBoss assumes no responsibility for rejected parts beyond 10 days. This parts return policy does not pertain to warranty claims or parts ordered in error by AmBoss. In any case, AmBoss reserves the right to cancel or alter any portion of this policy without prior notice.

VIII. **Taxes:**

Prices for any equipment are exclusive of all taxes. Such taxes, if applicable, shall be wholly at the expense of the buyer, and shall be collected accordingly by seller.

IX. **Disputes:**

All disputes or claims arising in connection with the sale of the products shall be settled by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules, and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. The place of arbitration shall be Connecticut.

X. **THE WARRANTIES OF SELLER HEREUNDER, AND THE RIGHTS AND REMEDIES OF BUYER HEREUNDER ARE EXCLUSIVE AND IN SUBSTITUTION FOR ALL OTHERS. BUYER HEREBY WAIVES ALL OTHER WARRANTIES, GUARANTEES, OBLIGATIONS, CLAIMS FOR LIABILITIES, RIGHTS AND REMEDIES, EXPRESS OR IMPLIED; ARISING BY LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PURPOSE.**